

Sureguard

Bark Control Collar

User's Manual

Model 8332



Intelligent bark-distinguishing

Thank you for purchasing the latest technology in Bark Control Collars.

"Intelligent bark-distinguishing" technology is exclusive to Sureguard Australia.

Preface

Anti-bark collars are an effective and popular way to control unnecessary barking. Constant barking is not normal for any dog. A barking dog is trying to tell you something.

Dogs normally bark when they are:

- Afraid or in danger.
- Uncomfortable in their surroundings.
- Warning intruders to keep away from their “territory”.

In these situations barking is a positive response. You certainly want to know if there are intruders!

Dogs nuisance bark when they are:

- Bored.
- Trying to get your attention.
- Pining for you (often called “separation anxiety”).
- Manipulating you – ie. Trying to get you to do something to stop them barking.
- Or they've developed a bad habit of barking previously, due to one of the above reasons, even though their situation has changed.

To effectively control your dog's nuisance barking you need to eliminate its root cause as well as using a bark control collar. Results will occur within a few days, although some dogs may take a week or more. If your dog does not respond as expected consult a qualified dog trainer.

How does the collar reduce barking?

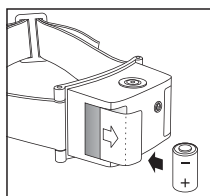
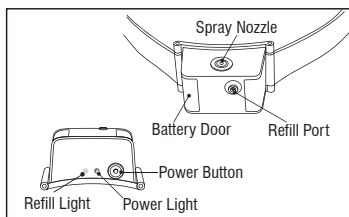
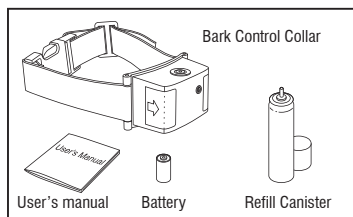
The collar has a built-in microphone to detect your dog's barking. The collar processes the sound to ensure reliable detection of nuisance barking. When the collar detects nuisance barking it releases a brief spray of scented mist in front of the dog. Most dogs find this spray so annoying that it reduces their barking. The dog can still bark if it feels threatened but nuisance barking is drastically reduced.

What is “Intelligent bark-distinguishing” technology?

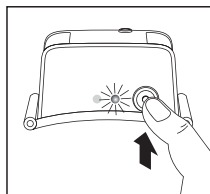
What makes the Sureguard Bark Control Collar different from other brands? Sureguard has developed a unique “intelligent” bark detection mechanism. The collar performs over ten sophisticated bark detection tests to distinguish a real bark from background sounds. Cheap or basic bark collars may trigger incorrectly to sounds such as: doors closing, cars passing by, a loud sneeze, and other loud sounds. When collars trigger incorrectly dogs won't understand why they are being corrected. This reduces the effectiveness of the training and can be an expensive waste of spray material and battery life.

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Parts & Function



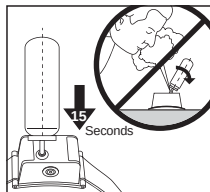
Install Battery: Open the battery door. Take care to install the battery properly. Align the "+" on the battery to the "+" of the battery holder. After inserting the battery always check that the battery door is closed fully.



Switch ON: Push and hold the power button switch down for at least two seconds until you see the green indicator light flash once. The collar is now switched ON. Notice the green indicator light flashes briefly about every five seconds to indicate it is currently switched ON.

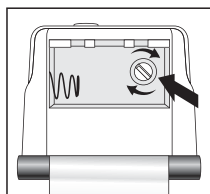
Switch OFF: Push and hold the power button down for at least two seconds until you see the green indicator light quickly flash several times. The collar is now switched OFF. Once switched OFF the green indicator light will not flash. If you do not intend to use the collar for a few days remove the battery to improve its life.

Fill the Collar with Spray: Hold the spray can upright and firmly press the nozzle down into the refill port. Hold for 15 seconds. If spray leaks out press harder to complete the seal.



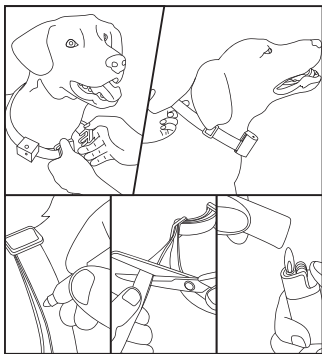
Refill the Collar: The yellow indicator light will flash when the collar needs refilling, but you may prefer to top up the collar at the start of each day to ensure it is always full. When refilling: 1/ Remove the collar from off the dog. 2/ Switch the collar OFF. This is important to reset the spray counter to indicate the reservoir is now full. 3/ Make sure the filling port is clean of dust or dirt before filling or damage may result. 4/ Fill as described above. 5/ Switch the collar ON. 6/ Place the collar back on the dog. **IMPORTANT:** Do not allow the collar to run out of spray as this may lessen the effectiveness of the training.

CAUTION: the refill can is a pressurized container. Keep the can away from direct sunlight or other sources of heat. Do not expose it to temperatures exceeding 45°C. Do not expose to freezing temperatures below 0°C. Do not pierce or burn the can after use. Use only as directed.



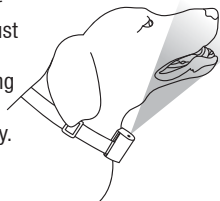
Adjust Spray Amount: Provision has been made to adjust the amount of spray emitted by the collar. We recommend you use the factory setting as shown in the image. If any adjustment is made it must not be more than 1/8th of a turn either clockwise or anticlockwise from that shown in the diagram.

Collar Fitting



Adjust Neck Size: Adjust the collar to your dog's neck size. Test the fit of the collar by placing one or two fingers between the fabric and your dog's neck. The fit should be snug but not constricting. Do a second check on the fit of the collar with your dog in a sitting and then a standing position. ALWAYS cut off excess fabric leaving no more than 5cm free. Seal the cut end with a lighter to stop the fabric fraying.

Check Spray Pattern: For the bark collar to perform properly, the spray nozzle must be positioned with a clear path from the spray nozzle to your dog's snout. For long haired dogs it may be necessary to trim the neck hairs along the path of the spray.



Getting Results

For the first day simply put the collar on your dog without switching it on. Let him get used to the feel of the new collar. Once he is used to it, switch the collar ON. Wait for the first spray and observe your dog's reaction from a distance. Every dog's initial reaction is different. Most dogs stop barking after just a few sprays. However, some dogs may be startled or surprised causing them to initially bark more. On RARE occasions a dog may get into a bark-spray-bark-spray cycle. If this happens reassure your dog and help him relax. This will show him that being quiet gives him control over the spray. It is better to persist with him so he gains confidence and quiets down rather than immediately removing the collar. No matter how your dog reacts you should monitor his behaviour on subsequent days to make sure your dog still feels in control. Your dog should wear the collar in every situation you expect him to be quiet but no more than 12 hours per day.

Problem Solving

The dog barks but the collar does not trigger.

- 1/ Readjust the collar fit (see "Adjust Neck Size").
- 2/ Check to see if the collar is switched ON.
- 3/ Try a new battery.

The collar cannot be switched ON.

- 1/ Make sure the battery is correctly inserted, "+" to "+".
- 2/ Replace the battery.

The green or yellow light is constantly ON, or the ON/OFF button doesn't respond.

- 1/ Replace the battery.

The collar triggered but the dog wasn't barking.

- 1/ The microphone requires a properly fitting collar (see "Adjust Neck Size").
- 2/ Ensure that excess strap is no more than 5cm long.
- 3/ Remove any other collars as these may interfere with the bark collar.

I filled the collar but the yellow light is still flashing.

- 1/ Switch the collar OFF then ON. This will reset the spray counter.

Problem Solving cont.

When the dog barks, little or no spray is released.

- 1/ Check that the collar is switched ON.
- 2/ Refill with more spray and remember to reset the spray counter (see "Fill the Collar with Spray").
- 3/ Check if the spray nozzle is blocked.
- 4/ If you previously adjusted the spray control setting you should adjust it back.

I filled the collar but the spray leaks out of the spray nozzle quickly emptying the tank.

- 1/ Dirt has entered the tank and the valve is stuck open. Contact Customer Service for assistance.

The collar sprays but my dog keeps on barking.

- 1/ Check that the spray path is clear (see "Check Spray Pattern").
- 2/ Is your dog barking for a valid reason?
- 3/ Allow more time for your dog to learn (see "Getting Results").
- 4/ Check the collar every few hours and keep it filled.

When refilling the spray it leaks around the filling port.

- 1/ Ensure that you hold the can upright, not on an angle.
- 2/ Press it firmly onto the filling port to create a better seal.

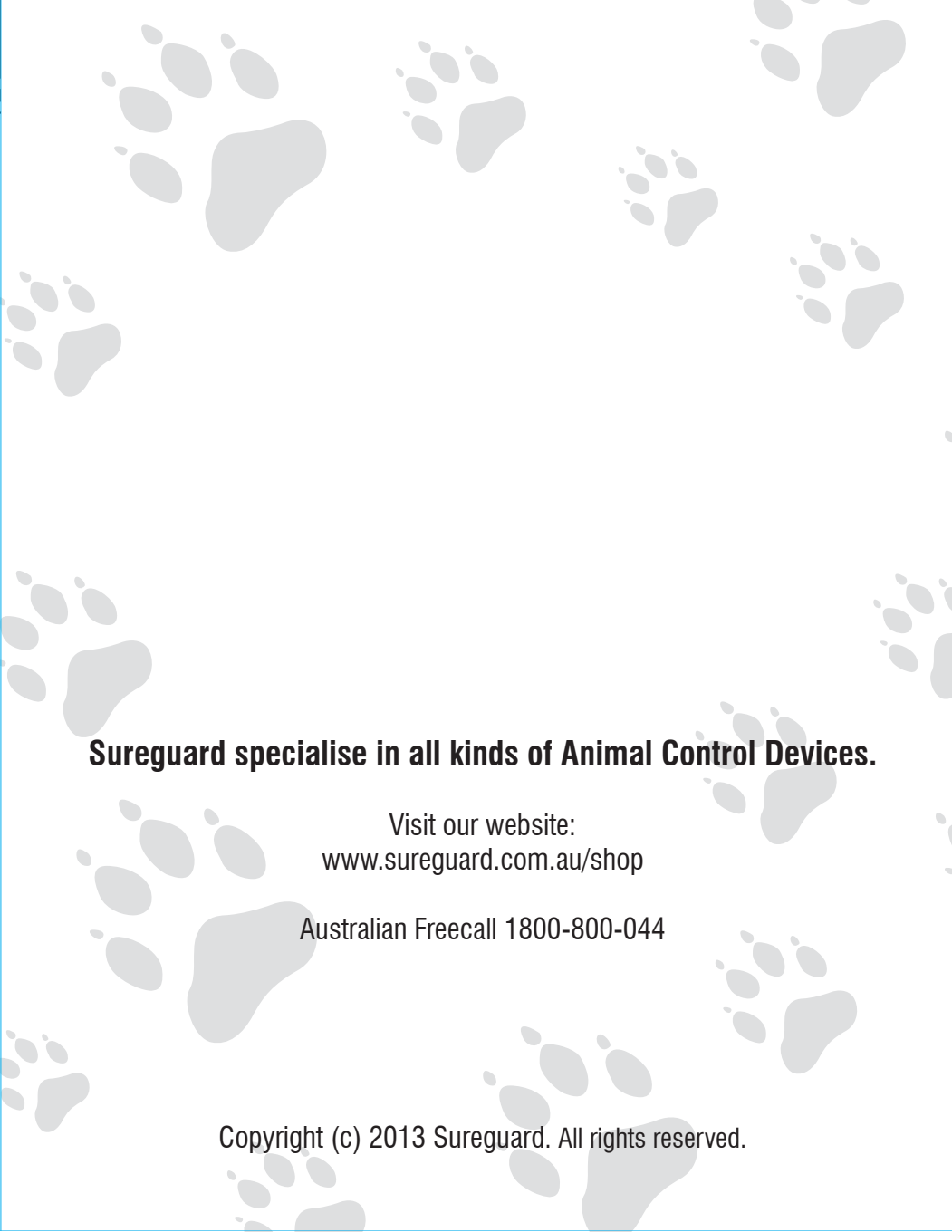
Disclaimers

- *Only use this product for its bark stopping purpose.*
- *Do not allow children to operate or play with the product.*
- *Do not use this product if your dog is prone to aggressive behaviour.*
- *Do not use this product on dogs under 6 months of age.*
- *Only use this product on healthy dogs. If unsure consult your veterinarian.*
- *Do not leave the collar on your dog for more than 12 hours per day.*
- *Never fill the spray collar with any substance other than the one provided.*
- *Unauthorized service personnel must not undertake repairs or disassembly of the product.*

Warranty - 12 Months

This Sureguard Bark Control Collar comes with 12 months Warranty. Sureguard reserves the right to determine whether the fault is caused by faulty workmanship or materials or that any part is defective. Warranty does not cover damage or loss caused by or resulting from abuse, accidents, breakages, unauthorised alterations or repairs, normal wear & tear, normal battery aging, the natural breakdown of colours and materials over extended time and use, rust corrosion, rust corrosion as a result of exposure to salt water or bore water or dam water or chemicals, battery leakage, failure to use the product for its normal purpose, incorrect or incomplete installation or usage, theft, and causes beyond the control of the manufacturer.

This warranty is the only express warranty given by the manufacturer and no person has authority to change or add to these obligations & liabilities. This warranty shall not apply to any loss (whether direct or consequential) suffered through or resulting from non-operation or ineffective operation of the product. Nothing in this warranty shall be construed as affecting any rights you may have under the Fair Trading Act or any other State or Commonwealth legislation, which gives you rights that cannot be modified or excluded by agreement.



Sureguard specialise in all kinds of Animal Control Devices.

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